## **Another bill to** remember to pay!



We hope that you will choose to pay by Direct Debit because it helps keep down the cost, but more importantly because

## IT GIVES YOU MORE FREEDOM!

**HOW?** Direct Debit payers don't have to remember where and when to pay - your bank does it for you.

Paying by Direct Debit means that you can pay later in the month - on the 28th and reminders are a thing of the past! This is why more and more people are choosing Direct Debit. You will see from the Direct Debit Guarantee that YOU ARE STILL IN CONTROL. If you would like to talk to someone about paying by Direct Debit, please call the Credit Control Team on 01507 613302. Otherwise simply fill in the details below in black ink, cut along the dotted line and return the instruction to South Holland District Council.

Payment date: Your name and address to which the charge relates: 28th

## Instruction to your Bank or Building Society to pay by Direct Debit



South Holland District Council, PO Box 8, Spalding, Lincolnshire, PE11 2XQ

Please fill in the whole form using a ball point pen and send to:

Name and full postal address of your Bank or Building Society Service User Number

To: The Manage		Bank/Building Society			
Address					
			Postcode		
Name(s) of Ac	count Holo	ler(s)			
Bank/Building	Society Ac	count N	lumber		7
Branch Sort Co	ode				
o Bank	s and Buildi	na Socie	ties may no	t accent l	Direct De

JCI VIC	C OSCI	Nullio	CI						
8	3	7	0	1	8				
Reference (CSH)									

Instruction to your Bank or Building Society Please pay South Holland District Council Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with South Holland District Council and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)				
Date				

bit instructions for some types of account.

This guarantee should be detached and retained by the Payer

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit South Holland District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request South Holland District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by South Holland District Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when South Holland District Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Your information will be processed in accordance with the law, in particular the Data Protection Act 1998. The information that you provide will only be used for Council purposes unless there is a legal authority to do otherwise.