

# Housing advice for young people



## **This leaflet explains:**

- Thinking about leaving home?
- Leaving home and the law
- Expectations of leaving home
- Contacts

# Housing advice for young people



## Language Line

We subscribe to Language line, a telephone interpretation service to help us in communicating with customers who do not speak English as a first language. If you require further assistance, or information in another language, please contact us.

نحن مشتركون مع لانغويج لاين (Language line)، وهي خدمة الترجمة الفورية عبر الهاتف لمساعدتنا على التحدث مع الزبائن الذين لا يتكلمون اللغة الانجليزية كلغة أولى. يرجى الاتصال بنا إذا اردت المزيد من المساعدة أو المعلومات بلغة أخرى.

Arabic

我们使用语言线 (Language line) 公司的电话翻译服务, 帮助我们与英语不是母语的顾客沟通。如果你需要更多协助, 或需要此信息的另一种语言版本, 请与我们联系。

Mandarin

W celu komunikowania się z klientami, których jęz. ojczysty nie jest jęz. angielskim korzystamy z usług tłumaczenia przez telefon Language Line. Prosimy o kontaktowanie się z nami w celu uzyskania pomocy lub informacji w innym języku.

Polish

Temos uma assinatura com a Language Line, um serviço de interpretação por telefone que nos permite comunicar com os nossos clientes cuja língua materna não é o inglês. Se necessitar de informação ou de assistência noutra língua deve contactar-nos.

Portuguese

Наша организация является пользователем услуг компании Language line. Language line оказывает услуги телефонного перевода для общения с лицами, не владеющими английским языком. Если вам нужна дополнительная информация об этих услугах или если вы хотите получить информацию на другом языке, просим сообщить нам об этом.

Russian

## Leaving home

### Thinking about leaving home?

There are many reasons for leaving home, some good and some bad. If you're leaving home due to stress with your family try to sort it out rather than fall out. Explain how you feel and listen to what they have to say, discuss how you would compromise. They have needs too. If you can't talk about it, try putting it in a letter. Try talking to a relative or family friend; they may be able to help.

**Under 16?** You are not legally allowed to leave home unless there are serious problems such as violence or abuse. If this is the case contact Social Services or your Connexions Personnel Advisor immediately. If you are under 16 your parents/guardians or local authority are responsible for you.

## The law

### Leaving home and the law

**Remember:**  
If you fail to comply with the conditions of your accommodation you will be evicted!!

**Think twice**  
You are responsible for your own actions

**16 and over?** In most circumstances you can leave home without your parents' or guardians' agreement. If you need housing advice or would like more information about your housing options please contact a Housing Advice Officer at your local Council on the telephone number shown overleaf.

#### Thrown out? Forced to leave?

If you are 16 or 17 years old and homeless or threatened with homelessness your Council may have a duty to find accommodation for you. (See overleaf for contacts). A meeting will be arranged to assess your needs. You will be advised and supported throughout.

## What to expect

### Expectations of leaving home

#### Your vision

- own flat
- able to do what you want when you want
- no rules
- nobody telling you what to do.

#### The reality

- you may have to share accommodation

- there will be house rules
- you will have to pay rent and shop and cook for yourself
- it may be difficult to get Council or Housing Association accommodation
- you will have limited income and may have to deal with benefits.

# Housing advice for young people

## Contacts

Emergency -  
Out of hours  
numbers  
shown in RED

**Boston Borough** 01205 314200

01205 314300

**East Lindsey** (Louth, Skegness)

01507 601111

07766 776447

**Lincoln City** 01522 873333

01522 544813

**North East Lincs** (Grimsby)

01472 326403

01472 313131

**North Kesteven** (Sleaford)

01529 414155

07966 400999

**North Lincs** (Scunthorpe)

01724 297782

01724 276444

**South Kesteven** (Grantham)

01476 406080

01476 590044

**West Lindsey** (Gainsborough)

ACIS. 01427 678000

01427 611226

**Connexions Direct**

080 800 13219

(8.00am to 2.00pm for free  
confidential advice on any issue).

[www.connexions-direct.com](http://www.connexions-direct.com) or

[www.connexions-](http://www.connexions-)

[lincsandrutland.co.uk](http://lincsandrutland.co.uk)

**Lincolnshire Citizens Advice**

**Bureau** - 08701 224422

[www.adviceguide.org.uk](http://www.adviceguide.org.uk)

**Shelter Line** (Free 24hr helpline)

0808 8004444

[www.shelter.org.uk](http://www.shelter.org.uk)

**Lincolnshire Family Mediation  
Service**

01522 575700

**Childline** (Freephone)

0800 252 534

[www.childline.org.uk](http://www.childline.org.uk)

## How to get in touch with us:

### Write to us at:

South Holland District Council

Housing Section

PO Box 8, Priory Road

Spalding, Lincs PE11 2XQ

**Telephone:** 01775 761161

ask to speak to Housing

**E-mail:** [info@sholland.gov.uk](mailto:info@sholland.gov.uk)

**Website:** [www.sholland.gov.uk](http://www.sholland.gov.uk)

**Call in and see us** at the Council  
Offices in Priory Road, Spalding -  
any weekday from 8.30am to 5.15pm,  
except on Fridays when we  
close at 4.45pm.

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Whilst every effort has been made to ensure that the information provided is accurate, it does not constitute legal or professional advice. Any information and advice provided is used at your own risk and is not the responsibility of the Local Authorities listed.

Content produced by the Lincolnshire Benchmarking Group of Local Councils and the Lincolnshire Youth Housing Strategy Group.