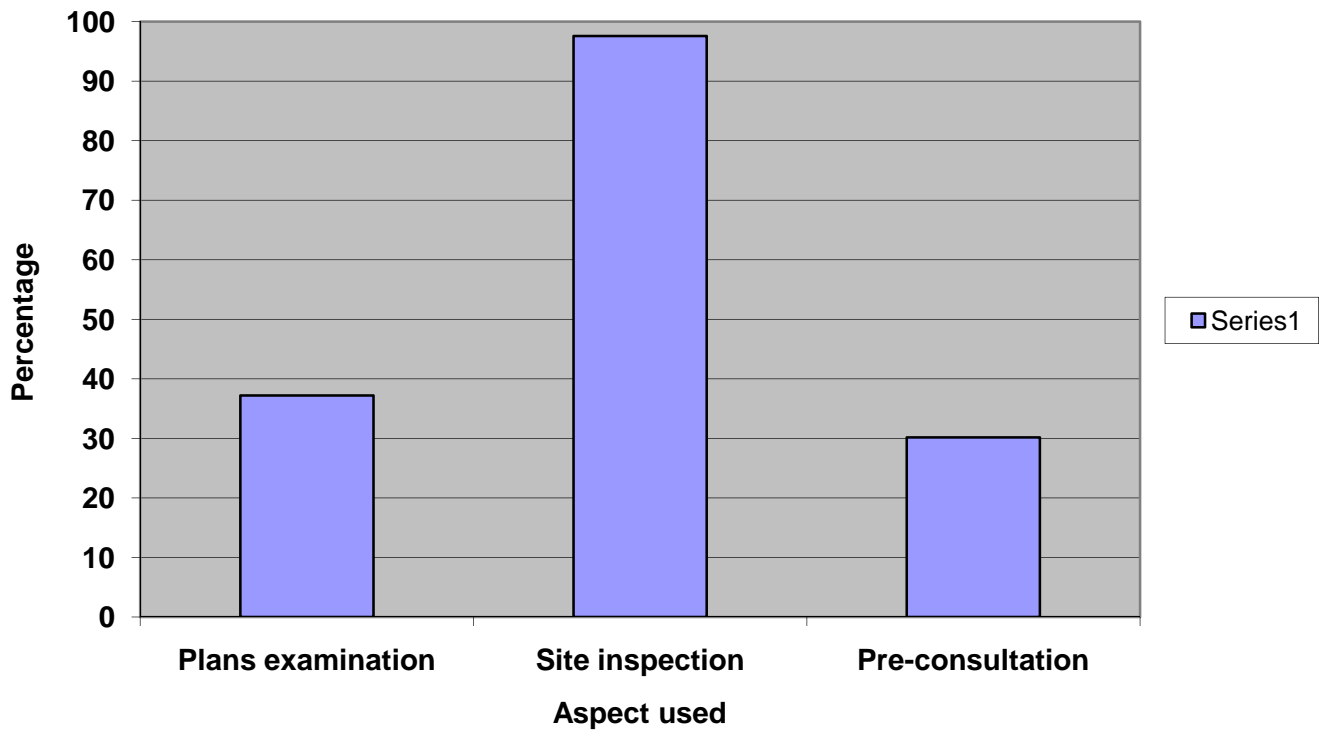


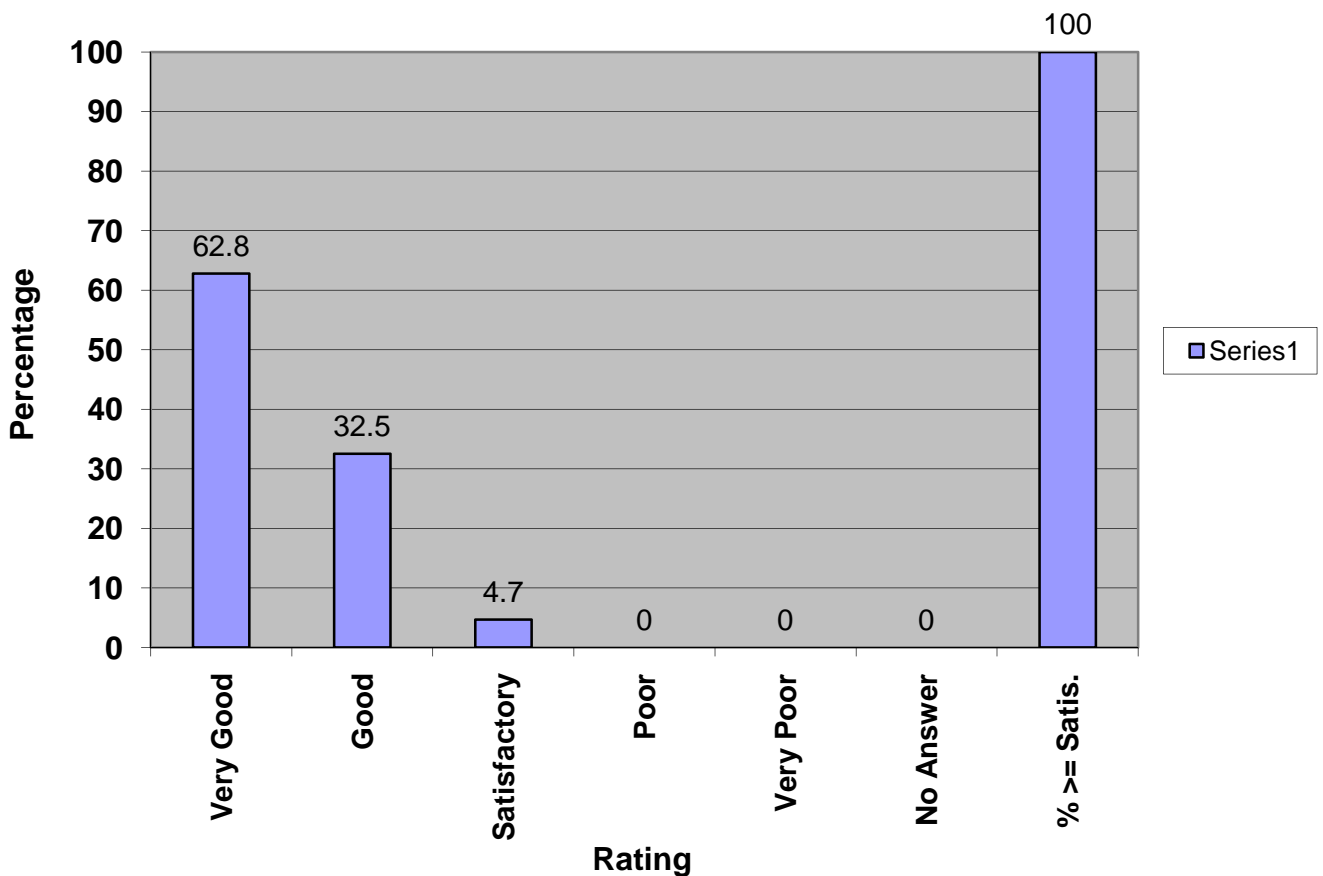
BUILDING CONTROL QUARTERLY CUSTOMER SURVEY

Results for the Period 01 October 2009 to 31 December 2009

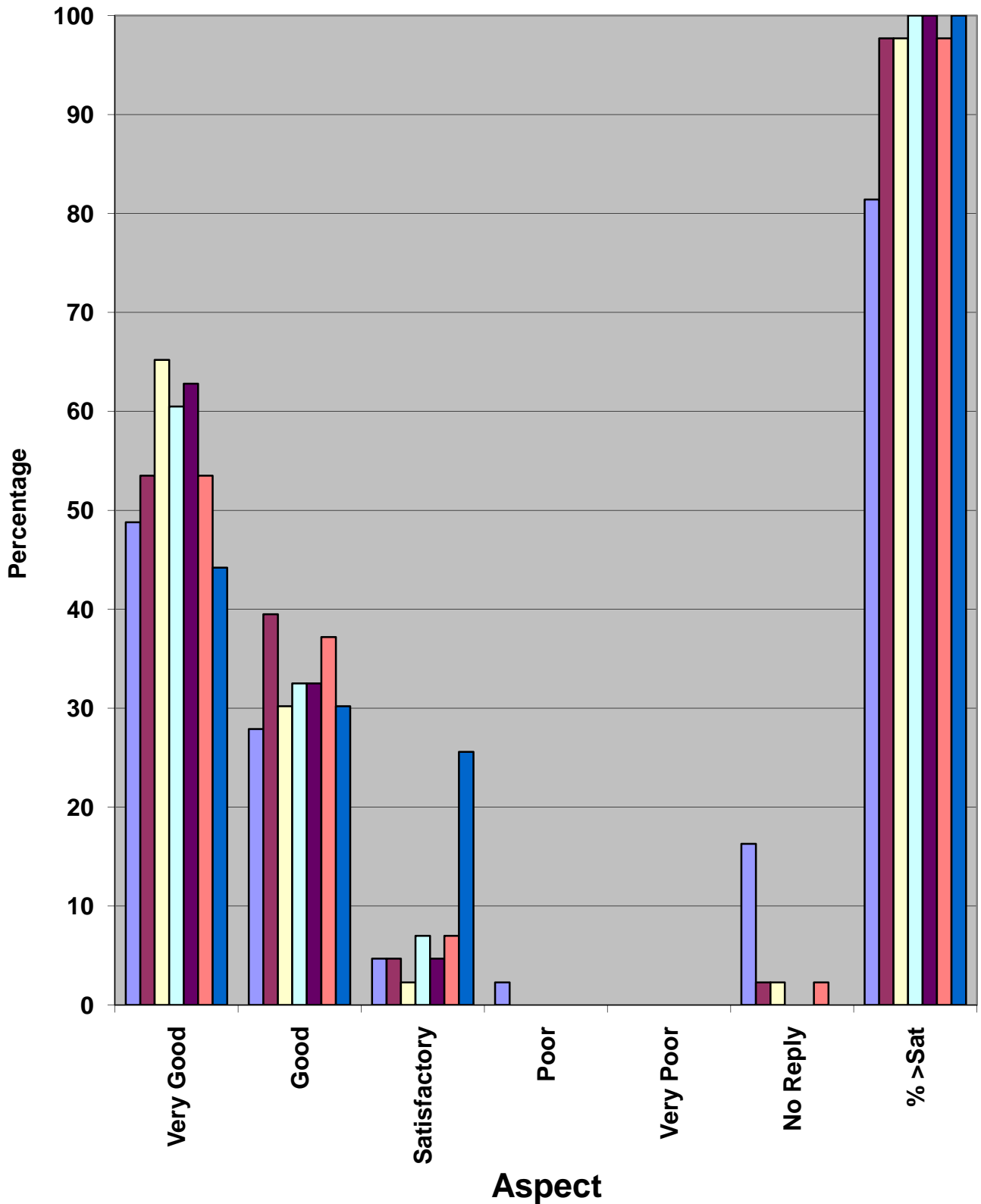
Aspects of Building Control Service Used



Overall Quality of Building Control Service



How Do Customers Rate Aspects of the Service?



- Pre Application Advice
- Availability of Staff
- Attitude of Staff
- Number of Inspections
- Quality of Inspections
- Knowledge/Experience
- Value for Money

Perception of Building Control Staff

