

Annual efficiency statement - backward look

Details

Local authority South Holland District Council

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Statement

Overarching Key Actions Taken

Title	Ongoing gains sustained from 2004/05 (£)		Further gains achieved in 2005/06 (£)		...of which expected to be ongoing (£)		Cumulative gains as at end of 2005/06 (£)		Related links		
	Total gains	...of which cashable(£)	Total gains	...of which cashable (£)	Total gains	...of which cashable (£)	Total gains	...of which cashable (£)			
Adult social services	0	0	0	0	0	0	0	0	Documents People Projects		
	2005/06 Primary quality crosscheck										
	Quality crosscheck							2004/05		2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)							0		0	Yes
	Key actions undertaken to achieve efficiency gain: Quality crosscheck notes:										
Children's services	0	0	0	0	0	0	0	0	Documents People Projects		
	2005/06 Primary quality crosscheck										
	Quality crosscheck							2004/05		2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)							0		0	Yes
	Key actions undertaken to achieve efficiency gain: Quality crosscheck notes:										
Culture and sport	0	0	48,592	33,092	48,592	33,092	48,592	33,092	Documents People Projects		
	2005/06 Primary quality crosscheck										
	Quality crosscheck							2004/05		2005/06	Quality crosscheck

	Non-approved indicator (enter 0 in 2004/5 and 1 in 2005/6 and explain in the text box)						0	1	Yes
	Previous primary quality crosscheck (if different)								
	Previous primary quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)						0	0	Yes
	<p>Key actions undertaken to achieve efficiency gain: Grounds maintenance returned in-house in May 2004. By delivering the service directly, service standards and costs have been kept under review and efficiency savings achieved. The service, originally provided by sub-contractors, has been transferred to the in-house team eg riverside mowing</p> <p>Quality crosscheck notes: Achieve satisfied or very satisfied residents with the provision of the Parks and Open Spaces. 2004/05 60% 2005/06 62% This is BV119e</p>								
Environmental services	21,210	21,210	90,832	38,632	90,832	38,632	112,042	59,842	Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	Percentage of households resident in the Authority's area served by kerbside collection of at least two recyclables (BV91b)						0	95	Yes
	<p>Key actions undertaken to achieve efficiency gain: There has been an increase in the recycling provision throughout the district and an increase in the number of properties from which domestic waste is collection, without any corresponding increase in the contract price. These have been achieved by the reorganisation of the refuse collection rounds, achieved waste reduction in the district, working in partnership with others to achieve national, regional and local targets, and the use of generic working for performance monitoring posts</p> <p>Quality crosscheck notes:</p>								
Local transport (highways)	0	0	0	0	0	0	0	0	Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)						0	0	Yes
	<p>Key actions undertaken to achieve efficiency gain:</p> <p>Quality crosscheck notes:</p>								
Local transport (non-	0	0	0	0	0	0	0	0	Documents People

highways)									Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)						0	0	Yes
	Key actions undertaken to achieve efficiency gain: Quality crosscheck notes:								
LA social housing (capex)	0	0	0	0	0	0	0		Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)						0	0	Yes
	Key actions undertaken to achieve efficiency gain: Quality crosscheck notes:								
LA social housing (other)	1,843	1,843	25,475	25,475	25,475	25,475	27,318	27,318	Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	Percentage of homes made decent						73	81	Yes
	Key actions undertaken to achieve efficiency gain: This has been achieved through undertaking Stock Condition surveys in-house rather than employing a private firm. A total of 500 surveys are undertaken each year. Stock Condition surveys improve the information the authority holds about the assets, and links to the allocations policy to ensure that the properties are offered to and linked to housing need Quality crosscheck notes:								
Non-school educational services	0	0	0	0	0	0	0		Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)						0	0	Yes
	Previous primary quality crosscheck (if different)								

	Previous primary quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	Non-approved indicator (enter 0 in 2004/5 and 1 in 2005/6 and explain in the text box)						0	1	Yes
	Key actions undertaken to achieve efficiency gain: Quality crosscheck notes: The previous quality cross check has now been superseded by no efficiency gains reported in this section								
Supporting people	0	0	0	0	0	0	0	0	Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)						0	0	Yes
	Key actions undertaken to achieve efficiency gain: Quality crosscheck notes:								
Homelessness	169,407	169,407	98,868	98,868	0	0	268,275	268,275	
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	Reduction in use of temporary accommodation, where exercising a duty under the homelessness legislation						7	2	Yes
	Key actions undertaken to achieve efficiency gain: Innovative options for providing temporary accommodation, in particular using Short Term Lease properties instead of Bed and Breakfast accomodation. Other initiatives have included the construction of new affordable housing. This has resulted in the negotiation with two local building construction companies, in the costs being reduced. Quality crosscheck notes: The quality cross check used here is BV 183a - The average length of stay in bed and breakfast accomodation (in weeks)								
Other cross-cutting efficiencies not covered above									
Corporate services	660	660	18,200	15,568	18,200	15,568	18,860	16,228	Documents People Projects
	2005/06 Primary quality crosscheck								
	Quality crosscheck						2004/05	2005/06	Quality crosscheck met?
	No new qualifications on the financial accounts (0=No, 1=Yes)						1	1	Yes
	Previous primary quality crosscheck (if different)								
	Previous primary quality crosscheck						2004/05	2005/06	Quality crosscheck

	No efficiency gains to be reported in this sector, (enter 0 in 2004/05 and 0 in 2005/06)							0	0	Yes
	Key actions undertaken to achieve efficiency gain: The main saving is the reduction of Members' travel allowances from 48.5 pence per mile to 40 pence in line with the County Council's scheme. Other initiatives during the year included reduced printing contract costs from printing the publication South Holland Now in-house, reduced design time costs by using the web of producing the Best Value Performance Plan, and changes in the way the authority advertises job vacancies over the internet									
	Quality crosscheck notes:									
Procurement	10,957	10,678	36,147	11,725	36,147	11,725	47,104	22,403	Documents People Projects	
2005/06 Primary quality crosscheck										
Quality crosscheck							2004/05	2005/06	Quality crosscheck met?	
Corporate procurement strategy in place and/or updated in the last year (0=No, 1=Yes)							0	1	Yes	
Key actions undertaken to achieve efficiency gain: The authority has continued to promote cheaper alternative channels including the rationalisation of our supplier base, the implementation of the e-market place, the promotion of the use of purchasing cards, collaboration with key suppliers and joint working with the Lincolnshire Procurement Group										
Quality crosscheck notes:										
Productive time	0	0	23,310	0	23,310	0	23,310	0	Documents People Projects	
2005/06 Primary quality crosscheck										
Quality crosscheck							2004/05	2005/06	Quality crosscheck met?	
Investors in People or other appropriate quality management independent accreditation (0=None, 1=Achieved)							1	1	Yes	
Previous primary quality crosscheck (if different)										
Previous primary quality crosscheck							2004/05	2005/06	Quality crosscheck met?	
Working days lost to sickness absence (BV12)							8.8	10.61	No	
Key actions undertaken to achieve efficiency gain: The main initiative included here is the number of website hits, which has meant that the cost of contact with Customer Services staff has reduced, thus achieving the efficiency saving										
Quality crosscheck notes: The previous quality cross check has now been superseded by a new quality cross check of Investors in People.										
Transactions	2,768	0	41,599	0	41,599	0	44,367	0	Documents People Projects	
2005/06 Primary quality crosscheck										

	Quality crosscheck					2004/05	2005/06		Quality crosscheck met?
	Speed of processing new HB/CTB claims (BV78a)					35.75	33.6300010681152		Yes
	Previous primary quality crosscheck (if different)								
	Previous primary quality crosscheck					2004/05	2005/06	Quality crosscheck met?	
	Percentage of invoices paid on time (BV8)					98.42	96.61	No	
	Key actions undertaken to achieve efficiency gain: The main efficiency savings achieved include absorbing the additional Grounds Maintenance workload for support services arising from the in-house provision within existing resources. In addition, the live benefit caseload has increased without any corresponding increase in full time equivalent staff working in benefits								
	Quality crosscheck notes: The previous quality cross check has now been superseded by BV78a								
Miscellaneous efficiencies	39,009	39,009	52,795	52,795	0	0	91,804	91,804	
	2005/06 Primary quality crosscheck								
	Quality crosscheck					2004/05	2005/06	Quality crosscheck met?	
	Overall CPA score (0=Poor, 1=Weak, 2=Fair, 3=Good, 4=Excellent)					2	3	Yes	
	Previous primary quality crosscheck (if different)								
	Previous primary quality crosscheck					2004/05	2005/06	Quality crosscheck met?	
	Non-approved indicator (enter 0 in 2004/5 and 1 in 2005/6 and explain in the text box)					0	1	Yes	
	Key actions undertaken to achieve efficiency gain: The main saving which was achieved was the sale of surplus assets, which had no impact on service provision. This efficiency was achieved through the interest gained on the authority's cash flow. Another efficiency achieved was through WALKSORT. Outgoing mail is pre-sorted electronically in the Revenues and Benefits section, which saves on postage costs. There was a 34% reduction of postage costs of qualifying mail during 2005/06								
	Quality crosscheck notes: Disposal of surplus assets has released resources without affecting service quality. This quality cross check has now been superseded. The sale of surplus assets amounted to £1,826,096 in 2004/05, which resulted in a full year cash gain in 2005/06 of £87,653 (invested at an average interest rate of 4.8% in 05/06)								
Total	245,854	242,807	435,818	276,155	284,155	124,492	681,672	518,962	

SOUTH HOLLAND DISTRICT COUNCIL
ANNUAL EFFICIENCY STATEMENT 2005-06

Authorised on behalf of the Council:

Leader of the Council _____

Chief Executive _____

Head of Finance _____

Dated _____

