

# South Holland NOW

SPRING 2009

## In this issue :

Issues in the district that are most important to you

Tips on surviving the economic downturn

Lifeline facility offer

Details of our Saturday morning waste service

Arts and leisure activities in your area



**Benefits**  
Are you missing out?  
See pull-out inside

Translation available  
Доступный перевод  
Türkçe'ye deşterge  
a tradução disponível

SOUTH  
HOLLAND  
DISTRICT COUNCIL



[www.sholland.gov.uk](http://www.sholland.gov.uk)



Easter and May Bank Holiday  
refuse and recycling  
collection dates  
on back cover



How to avoid  
contaminating your  
recycling

### Why have my Council Tax instalments gone up so much ?

It's all because of Substitute Billing! Read on..

After Lincolnshire Police Authority was capped last year, the average council tax bill in our area went down by about £50 for the year (or £5 a month). We issued revised bills in August taking into account the lower share for the Police.

However, for those of you who had already paid the first five instalments (April - August) at the higher rate, we had to reduce your remaining instalments (September - January) by double the amount. This was to compensate you for overpaying in the first half of the year.

**Please take this in to account when you receive your Council Tax bill. The average bill has gone up by less than 2 1/2%**

## First in the country! Positive About Young People (PAYP) Commitment to young people in the workplace

We are pleased to announce that we are the first organisation in the country to be awarded the PAYP Certificate of Achievement. This is a really big accomplishment for us and reflects our commitment to the young people of the area.

One of the projects that earned us the award is the Graduate and Apprenticeship Scheme which we hope to launch shortly which encourages the recruitment of graduates and apprentices.



Norman Paskin & Claire Burton of South Holland District Council (L&R) presented the PAYP Certificate of Achievement by Rob Mayall, Asst Director of Children's Services, Lincolnshire County Council

## How Lifeline can improve your quality of life

An alternative to Sheltered Housing for those wishing to stay in their own homes



Exceptional value for money!

South Holland District Council's Lifeline service provides back-up assistance in an emergency anywhere around your home - simply at a touch of a pendant. For those people who choose Lifeline they can benefit from a call centre support service 24 hours a day, seven days a week as well as:

- Increased security
- Help and support in an emergency
- Peace of mind for them and their family
- Continued independence in their own home
- Responsive Lifeline staff visits Monday - Friday

**Call the Supported Housing Team on 01775 764461 for assistance**

### Contacting South Holland District Council

Telephone: 01775 761161  
Fax: 01775 711253  
Email: [info@sholland.gov.uk](mailto:info@sholland.gov.uk)  
Web: [www.sholland.gov.uk](http://www.sholland.gov.uk)

Address:  
Council Offices,  
Priory Road,  
Spalding, Lincs.  
PE11 2XE

### South Holland Now for the Blind and Partially Sighted

We can provide this magazine in large print form or on tape. If you, or any of your friends or family, would be interested please call us on 01775 761161 and let us know.

This magazine has been produced by South Holland District Council and printed by Classic Printers, on environmentally friendly paper. It costs under 15p per copy to produce and distribute.

Switching to Direct Debit for regular payments and Debit Card for one-off payments is easy. They are cheaper for us to process than cash or cheques, so you'll help keep Council Tax down too!

- **Direct Debit** - for Council Tax, Business Rates, Rents and Debtor Accounts. Just call 01775 761161 - if we can't set it up for you over the phone there and then, we'll send you a form.

- **Debit Card** - Over the internet on our secure website - [www.sholland.gov.uk](http://www.sholland.gov.uk) - just follow the on-screen instructions, or call our 24 hr telephone payments line on 0845 6031714.



## Are you registered to vote?

**Make sure you are Registered to Vote by 19 May**

Now is the time to make sure everyone over the age of 18 is registered to vote. The last date to register to vote at the European and County Council elections being held on 4 June 2009 is Tuesday, 19 May 2009 - those who are not registered by 19 May will lose their vote.

Anybody who has moved house since October 2008 must re-register with Electoral Services. It's easy to do - just complete the relevant application form from Electoral Services.

To request an application form please contact the Electoral Services on 01775 761161, email: [elections@sholland.gov.uk](mailto:elections@sholland.gov.uk), or visit our website [www.sholland.gov.uk](http://www.sholland.gov.uk).

**Don't delay - act now and safeguard your vote!**



# Community News

## Your part in our plans

In November and December 2008 we, on behalf of the Rural Action Zone, asked over 1,000 people which issues were most important for them in South Holland.

We talked to a range of people in discussion groups, in the street and door to door and with an on-line survey and written questionnaires.

We talked to young people, older people, Gypsies and Travellers, migrant workers, disabled people, faith groups, businesses, parish councils and groups, working age people, people in isolated rural communities and hard to reach groups.

### These are the issues you rated as the most important

#### Health

- Encouraging exercise and sport
- Reducing drug and alcohol abuse
- The difficulty of getting appointments at doctor/dentist/hospital



#### Our Communities

- Feeling safe in the neighbourhood and places visited
- Tackling anti-social behaviour
- People from different backgrounds and age groups getting along together
- More uniformed officers on the streets

#### Economic Development, Work and Jobs

- Attracting new businesses to the area
- Providing affordable housing
- Increasing the number of young people in education and training



#### Transport and Accessibility

- Improving transport to leisure facilities, shops and doctors
- Road safety

#### Our Environment

- Keeping our towns and villages clean and tidy
- Reducing litter and graffiti
- Increasing the recycling of waste



### How we tackle the issues you raised

Many of the issues you identified are in line with the focus of our corporate priorities and these will influence our Corporate Plan which sets out how we



are going to do business for the next five years.

Other issues will be tackled by other partners of the RAZ, such as Lincolnshire County Council,



the Police and the NHS. Together we intend to ensure

that South Holland continues to move forward and that it remains a place where people are happy to live, work and visit.



Thank you to everyone who took part in the consultation. Without your support we cannot plan effectively for the future.



You can read more about the consultation on our website [www.sholland.gov.uk](http://www.sholland.gov.uk)

# Talking POINT

The economic downturn means difficult times for everyone. We hope that the information on these two pages will be of help to you.

## If you have difficulty paying your business rates or council tax

You should contact us immediately. In most cases we can reach an agreement. Our staff are trained to make sure you receive the best possible advice and any reductions you may be entitled to.

For free and independent advice on debt management and other family matters you can contact:

### National Debt Line

Tel: 0808 8084000 [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

### Consumer Credit Counselling Service (CCCS)

Tel: 0800 138 1111 [www.cccs.co.uk](http://www.cccs.co.uk)

**Citizens Advice Bureau** - see details on next page

## Empty business property and business rates

**If you are the owner of an empty business property, it may be exempt from business rates.**

The Government has brought in legislation to temporarily increase the threshold at which an empty property becomes liable for business rates. For the financial year 2009-10, empty properties with a rateable value of less than £15,000 will be exempt from empty property rates.

If you think your business property may qualify for this exemption, please contact our Customer Services team on 01775 761161 or by email at [info@sholland.gov.uk](mailto:info@sholland.gov.uk)

## What if I want or need to retrain?

Careers Advice provides free information and advice on learning and work. A confidential helpline is available from 8am to 10pm 7 days a week on: 0800 100900 or visit: [direct.gov.uk/careersadvice](http://direct.gov.uk/careersadvice).

If you're not sure where to start with your skills, you can call the 'In Our Hands Helpline' on: 0800 0113030 or visit: [lsc.gov.uk/inourhands](http://lsc.gov.uk/inourhands)

# Tips to survive the Economic Downturn



## If you are out of work

To find out about getting back to work, claiming benefit or training you can visit: [www.direct.gov.uk](http://www.direct.gov.uk) or [www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk)

To qualify for Jobseeker's Allowance you must be:

- looking for work
- usually be able to work for at least 40 hours a week
- over 18 and under state pension age (under 18s can qualify in special circumstances)
- living in England, Scotland or Wales.

To make a claim please call: 0800 055 6688 (textphone 0800 023 4888).

Lines are open from 8am to 6pm Monday to Friday. You will need your National Insurance number and details of your:

- rent or mortgage
- past or present employer
- income and savings.

Jobcentre Plus has a wide range of jobs at [www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk). You can also speak to an advisor about current vacancies. Call 0845 6060 234 (textphone 0845 6055 255) Lines are open from 8am to 6pm Monday to Friday and 9am to 1pm Saturday.

## Affordable homes

We have set up a local housing company to build affordable homes, which is the first of its particular type in the country. This will help to provide employment and to retain local skills. The company has made its first two funding bids to the Homes and Communities Agency. It is expected, subject to funding and planning approval, that construction in Deeping St Nicholas and Tydd St Mary will start in the summer, with many more homes to come in the future.

# Possibility of redundancy?

Here is some advice from Roger Gamba Jones, who has felt the effects of the economic downturn himself and who, in his other life, is a district councillor.

Having recently been threatened with redundancy, that eventually saw me go from working 3 days a week to a 1 day week, I do have some understanding of what a shock it can be.

The first thing to do is make sure you understand what you're being told; are you just under threat, or is your job actually disappearing? If it is just being looked at, ask what you can do to make your case for being kept? If that advice isn't offered and once you've got over the shock and what is likely to be a degree of anger, sit down take a deep breath and write a list of your strengths.

If the possibility becomes a reality, make sure you know what you are entitled to. Don't forget you've got nothing to lose by asking questions about how much notice you will get and if you're entitled to redundancy pay. Also, remember that the company has to give you a chance to apply for any other jobs that aren't disappearing and are vacant. The rules on redundancy

also require the company to give you time off to look for another job.

Most companies will try to help those being made redundant, so ask about using the company's customer information to find out about any vacancies they might have. They may also be willing to allow you to use stationery, make phone calls and of course surf the web.

Finally, remember being made redundant isn't about you as a person, or even how good you are at your job, it's a business decision and doesn't reflect upon your abilities and your chances of getting another job.



## Advice from the Citizens Advice Bureau

If you get into debt, during the current recession, don't bury your head in the sand - get some free advice,

**email:** [advice@shcab.cabnet.org.uk](mailto:advice@shcab.cabnet.org.uk)

**South Holland Citizens Advice Bureau:**

Drop in or make an appointment at:

**Spalding:** 24 The Crescent: Mon, Tues, Wed 10am - 4pm; Thurs & Fri - 10am - 1pm

**Holbeach - Parish Council Offices:** Wed 10am - 12.30pm; Fri 10am - 1pm (Appointments only)

**Long Sutton - Market House:** Mon 10am - 12.30pm; Thurs 10am - 1pm (Appointments only)

**Appointment Line:** 01775 717444

**Lincolnshire CAB telephone advice line:** 08444 99 41 99

### Other advice routes:

**Advice guide website:** [www.adviceguide.org.uk](http://www.adviceguide.org.uk)

**National Debt Line:** [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

**Consumer Credit Counselling Service:** [www.cccs.co.uk](http://www.cccs.co.uk)

### Key tips:

- Pay your priority debts first, eg. mortgage, rent, council tax, fuel bills - there are serious consequences if you don't.
- Pay what you can each month - a debt adviser can help you to work this out.
- Don't take out more credit - consolidation loans can be very risky and may be secured on your home.
- Facing possession of your home? Don't abandon your property without advice.

### Threatened with redundancy, hours of work cut? - Get free advice at:

**Citizens Advice Bureau** - as above

**ACAS** - Call 08457 474747 or visit: [www.acas.org.uk](http://www.acas.org.uk)

**TUC** for useful leaflets - **Know your rights line:** 0870 600 4882 or visit: [www.worksmart.co.uk](http://www.worksmart.co.uk)

### Make sure you are claiming the right benefits - Get free advice at:

**Citizens Advice Bureau** - as above

**Turn2us** - [www.turn2us.org.uk](http://www.turn2us.org.uk)

## Help to start your own business after redundancy

Lots of people who are made redundant, and who have received a redundancy payment, choose to invest it in starting their own business.

If this is something that you are considering then advice and support is available.

Contact the Welland Partnership on 0845 0501050, or visit the website [www.wellent.co.uk](http://www.wellent.co.uk) for further information.

Alternatively, contact our Economic Development team on 01775 761161, or email: [economicdevelopment@sholland.gov.uk](mailto:economicdevelopment@sholland.gov.uk)

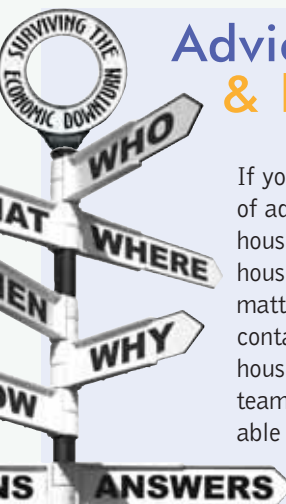
## Advice on housing & homelessness

As part of the services offered by the council we are able to advise on all housing matters.

If you are in need of advice on housing or housing related matters you can contact the housing advice team. We are able to:




- Advise on rent arrears and mortgage arrears problems
- Help if you are being threatened with eviction or have been made homeless.
- Help you make applications for council and other social housing.
- Sometimes assist in finding you accommodation in the private sector too.

We have several advice and assistance options so feel free to contact us on 01775 761161 for an appointment where we will be pleased to try and help.



# Events in SOUTH HOLLAND

For details about events at the South Holland Centre and for bookings, call the Box Office on 01775 764777 between 9.30am to 8.30pm (Monday - Saturday)

-  Phone for booking details
-  No booking required
-  South Holland District Council event

## Community Events

For listings of your community events visit [www.sholland.gov.uk](http://www.sholland.gov.uk) click on 'Leisure and Culture' and 'What's On' where local events and opportunities for getting your event listed are shown.

Using the 'Get your event listed form', you can electronically submit your event to us for listing on our website.

## Free Swimming for 16 years & under & 60 & over



From April 2009 - April 2011 to encourage an active lifestyle there will be free swimming for people aged 16 years and under and 60 years and over at the Castle Pool, Castle Sports Complex, Spalding. Call the swimming pool on 01775 725978 to register and to take up this great offer.



### Arty Eggs!

**Wednesday 8 & 15 April  
Ayscoughfee Hall Museum**

Drop in to Ayscoughfee and have a go at a variety of arty activities including egg painting. 50p a go. No need to book, just turn up. 11.00am - 1.00pm and 2.00pm - 3.30pm.

**Stained Glass Workshops  
April to June 2009**

**Strawberry Glass Studios**  
Enjoy the experience of working with stained glass at the Strawberry Glass Studio in Spalding. Day, half day and evening workshops teaching traditional lead and copper foil methods. Family experience sessions also available. Call Gillian Wing on 07714 458813 to book.

### Dr Faustus

**Tuesday 21 April  
Long Sutton Market House,  
PE12 9DD**

A funny, fast moving production, full of surprises; song and dance performed in cabaret style. For tickets call 01406 366767 7.30pm.

### Boka Halat

**Saturday 16 May  
Long Sutton Church Hall,  
PE12 9JJ**



With fabulous fusion music featuring African drums, melodeon, guitar and vocals, Boka Halat's performances bring together the best from both African and English musical traditions. For tickets call 01406 366767 7.30pm.

**London Mozart Players  
Tuesday 19 May  
Spalding Parish Church**



London Mozart Players celebrate the past year's residency in South Holland with a concert in Spalding. For tickets call South Holland Centre Box Office on 01775 764777. 7.30pm £7 & £3 concessions.

## Events at Ayscoughfee Hall Museum and Gardens

### Spring Fair

**Saturday - Monday 2-4 May**

Held over Flower Parade weekend, this gives visitors the chance to buy a range of locally-made gifts and crafts. There will be stalls in both the Hall and Gardens. Free entry and entertainment provided!

### Richard and Elizabeth York, period musicians

**Saturday 6 and Sunday 7 June**



### Lunchtime talks programme

**Wednesday 10 June** (and later dates) Join us for a new range of interesting talks on a wide and unusual range of topics. Tickets are £1 each and will be available from the Museum. Watch the press for further information and contact the Museum for more details.

Tel: 01775764555 or email: [museum@sholland.gov.uk](mailto:museum@sholland.gov.uk)

## Films in South Holland (FISH)

South Holland District Council has a mobile cinema screen which can be hired to bring the cinematic experience to the heart of your community. A wide variety of films are available, to create an exciting event which can help raise funds for your local venue.



For further details of how you can bring FISH to a venue near you, contact Adam Patman by email: [apatman@sholland.gov.uk](mailto:apatman@sholland.gov.uk) or tel: 01775 764823.

If you have any events coming up then use the 'Get your event listed form' (details above) to get listed on our website.

# Live entertainment at the South Holland Centre

**FREE  
TICKETS  
FOR  
UNDER 26s**



ANIGHTLESSORDINARY.ORG.UK  
ARTS COUNCIL ENGLAND IN ASSOCIATION WITH THE METRO



**Free music gigs  
Free comedy  
Free dance  
Free theatre**  
at the South Holland Centre,  
Spalding

**TO FIND OUT  
MORE PLEASE  
GO ONLINE**

[www.southhollandcentre.co.uk](http://www.southhollandcentre.co.uk)

or call into the  
South Holland Centre  
and ask about  
**FREE TICKETS FOR UNDER 26s**

Free tickets are  
subject to availability

## WORLD MUSIC

### Kasai Masai



Get set for the holiday weekend with some absorbing African rhythms!

Thursday 30 April 8pm  
£10 (£9), £6 Stu & U16s  
Limited FREE tickets for U26

## DANCE

### Cinderella European Ballet



Thursday 7 May 4.30pm & 7.30pm  
£13 (£12) £9.50 Stu & U16s  
Limited FREE tickets for U26s

## CABARET THEATRE

### The Storeroom The Kosh

She's dressed to kill and ready to perform a cold dance of revenge!



Friday 8 May 8pm  
£7.50 (£6.50)  
Limited FREE tickets for U26s

## THEATRE

### Wasteland

New Perspectives Theatre

A gripping drama of first love and family loyalty, revenge and redemption



Wednesday 13 May 7.30pm  
£8.50 (£7.50), £6.50 Stu & U16s  
Limited FREE tickets for U26s

## BLUES MUSIC

### Stephen Dale Petit & Band

Special guest Mick Taylor

Hot new blues guitarist with ex-Rolling Stones & Clapman axe-man!



Thursday 14 May 8pm  
£15  
Limited FREE tickets for U26s

## COMEDY

### Jan Ravens

A funny look at impressions



Saturday 16 May 7.30pm  
£13 (£12)

## AMATEUR MUSICAL

### Guys & Dolls SADOS

One of the most enjoyable musicals of all time!



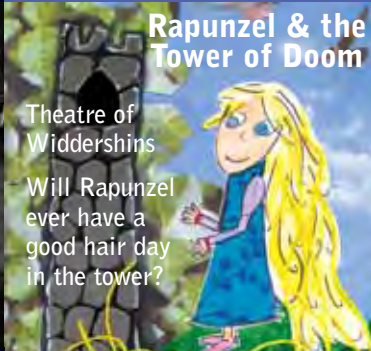
Tuesday 19 to Saturday 23 May  
7.30pm, Sat Matinee at 2.30pm  
£10, (10th Tkt FREE), Fam Tkt £32  
Limited FREE tickets for U26s

## FAMILY THEATRE

### Rapunzel & the Tower of Doom

Theatre of Widdershins

Will Rapunzel ever have a good hair day in the tower?



Tuesday 26 May 2pm  
£5.50. For children aged 4+  
Limited FREE tickets for U26s



Market Place Spalding PE11 1SS

**South Holland Centre**

[www.southhollandcentre.co.uk](http://www.southhollandcentre.co.uk)

**There are lots of ways to find out what is coming up at the Centre:**

Either call in to see us in Spalding Market Place, phone our box office on 01775 764777 to request a Live guide and Film guide, visit our website [www.southhollandcentre.co.uk](http://www.southhollandcentre.co.uk) where you can also book online, or see local press listings.

**We hope to see you soon.**

# Don't contaminate YOUR RECYCLING!

Over the past few months we have collected record amounts of recyclables which have successfully been reprocessed and sent on to make new materials. ✓

But in some cases the service is being seriously mis-used with materials not fit for recycling being put in the green sacks for collection. This is called CONTAMINATION. ✗

Contaminates create problems when the recycling is sorted and costs you money. In some cases, the health and safety of workers who do the sorting is put at risk.

## What we can recycle ✓

### Paper & Cardboard

- newspaper and magazines
- writing paper / all envelopes
- cardboard packaging
- junk mail
- telephone books and yellow pages
- mail order catalogues
- cardboard and corrugated card
- cereal packets
- cardboard egg boxes
- waxed drink cartons (milk/juice type)

### Plastics

- drink and milk bottles
- all plastic bottles / tops
- plastic carrier bags
- plant pots / coat hangers
- yoghurt pots
- margarine / ice cream tubs
- plastic film

### Food tins, drinks cans

- all steel and aluminium drink cans
- food tins / pet food tins
- clean tin foil / tin foil trays
- empty aerosol cans

### Textiles

- clothing and pairs of shoes
- curtains

### Mixed glass

- bottles and jars

## What is contamination?

Did you know that if your recycling bag does not contain the correct materials then it may be considered contaminated?

Contaminated recycling will not be accepted by our recycling processors, may end up in a landfill site and ultimately costing us, and therefore YOU, money. What a waste!

To avoid contamination, please use the recycling bags for the correct materials only.

**We will be monitoring recycling collections more closely. We will not collect recycling from residents who do not sort their materials properly.**

## What items are contaminates?

- blankets
- pillows
- soiled sheets
- duvets
- toys
- Cds, video tapes
- handbags/sports bags
- belts
- ALL food waste
- nappies
- sanitary towels
- pet bedding
- dog poo
- green waste
- hose pipes
- electric cabling
- Christmas lights
- paddling pools
- inflatables
- wood
- electrical items ✗



## Collections over Easter and May Bank Holidays 2009

All other collections will be as normal	collection would have been due on:	leave out for collection on:
<b>refuse</b> 	Fri 10th April Good Friday Mon 13th April Easter Monday Mon 4th May Mon 25th May	▶ Fri 10th April ▶ Sat 11th April ▶ Mon 11th May ▶ Sat 23rd May
<b>recycling</b>  To help us - please do not bag up recyclables in plastic bags before putting them in your green sacks - keep them loose!	Fri 10th April Good Friday Mon 13th April Easter Monday Mon 4th May Mon 25th May	▶ Fri 10th April ▶ Mon 20th April ▶ Mon 11th May ▶ Mon 1st June

# The Saturday Morning Waste Service

These are sites where you can take your **household waste** for disposal and **garden waste** for composting

**Saturdays 8am - 11am**

## Long Sutton, Crowland, Holbeach

11th April  
9th May  
13th June  
11th July  
8th August  
12th September  
10th October  
14th November  
**2010**  
9th January  
13th March

## Donington, Sutton Bridge

18th April  
16th May  
20th June  
18th July  
15th August  
19th September  
17th October  
21st November  
**2010**  
16th January  
20th March

## Gedney Hill

18th April  
20th June  
15th August  
17th October  
21st November  
**2010**  
16th January

## See over for:

- ☺ **Where to take your waste,**
- ☺ **What waste to take**

If you need more information on this service please contact us.



01775 761161



info@sholland.gov.uk



www.sholland.gov.uk/  
environment/waste



or follow A-Z to  
'waste disposal sites'

# The Saturday Morning Waste Service

## Where to take your waste:

**Long Sutton** - Spring Gardens

**Crowland** - Thorney Road

**Holbeach** - Community Centre car park

**Donington** - Red Cow Paddock car park

**Sutton Bridge** Allenby Chase/St Matthews Dr.

**Gedney Hill** - High Stock Lane

### Household Waste

### Green Waste

- ☺ Food waste
- ☺ Polystyrene
- ☺ Nappies
- ☺ Bulky waste  
e.g. sofa, table,  
chairs, wardrobe

#### We cannot take:

- ☹ White goods\*  
e.g. fridge freezers  
(these need treating  
before disposal)
- ☹ Hazardous waste  
e.g. florescent  
tubes, chemicals,  
asbestos
- ☹ Tyres
- ☹ Paint
- ☹ Cooking fat  
(due to leakage  
from vehicle)
- ☹ Gas bottles

\* Telephone Customer Services to arrange for your white goods to be collected

- ☺ Grass cuttings
- ☺ Leaves
- ☺ Old flowers
- ☺ Spent bedding plants
- ☺ Wood ash
- ☺ Wood shavings
- ☺ Wood clippings
- ☺ Hedge clippings
- ☺ Young annual weeds
- ☺ Comfrey leaves

#### Green waste must NOT:

- ☹ be left in any bags
- ☹ be left in builders bags
- ☹ contain other household waste such as food, plastic or metal

These may cause the whole load to be rejected - which would then go to landfill

## Lincolnshire County Council's

## Household Waste Recycling Centre

- ☺ LCC disposes of: all household waste.
- ☺ LCC recycles: plastics, cans, glass, paper and cardboard, car batteries, furniture, wood and green (garden) waste.

West Marsh Road, Spalding - signposted off the A16 bypass opposite the power station. For more details of this site, run by Lincolnshire County Council, please visit: [www.lincolnshire.gov.uk](http://www.lincolnshire.gov.uk) and follow the A-Z link to 'household waste recycling centres'.